

HAMILTON PANELWORKS 1963 Ltd



BUSINESS PROFILE

www.hamiltonpanelworks.co.nz

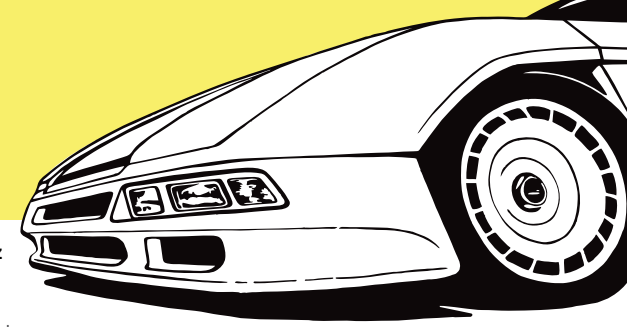


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(1963) Ltd



Jeff Robson: 021 950 955 Email: jeff@hamiltonpanelworks.co.nz | Brent Kenny: 021 511 013 Email: brent@hamiltonpanelworks.co.nz



History

Hamilton Panel Works is a long standing business established in 1942, initially residing in Hamilton's CBD on Ward St. In 1988 the business shifted to Somerset Street, before moving again to Devon Rd in 1997 under new management. In 2014 Hamilton Panel Works relocated again to our current premises at 58 Killarney Rd, Frankton, this allowed the business to add our own paint booth and facilities on site, alongside our panel shop. We have now been operating for 74 years in Hamilton.

About us

In our current location at 58 Killarney Rd, we have a large shop frontage with easy car parking and access to the reception area. With a large profile to the public, there are 13,100 vehicles who pass our premises every day.

Near Hamilton Panel Works, there are two main arterials that move commuters north and south quickly, coupled with the ring road that is in the process of being built. We believe we are now very centrally located and handy not only to Hamilton City, but its surrounding suburbs and districts as well.

Hamilton Panel Works has belonged to the Motor Body Builder's Association, presently called the Collision Repair Association since 1951 and is a CRA Structural Repair Facility.

The company also operates a dedicated tow truck, offering a 24 hour tow/salvage service, seven days a week. We also offer a free pick up and delivery service throughout Hamilton.

Opening hours are Monday – Friday 7.30am – 5pm.

For further information, contact business owners, Jeff Robson on 021 950 955 or Brent Kenny on 021 511 013.



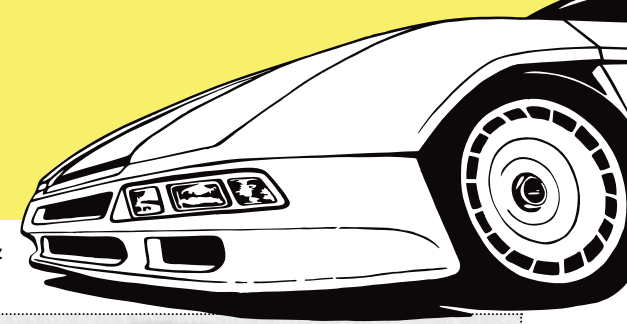
In the community

Hamilton Panel Works actively contributes to the community. We are proud to support the local blood centre, with our team regularly donating for a great cause. We also support St. Johns, Coastguard, Newstead Model School and Te Pahu Preschool. We also sponsor two jerseys for the Melville Rugby Club.



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Our team

At Hamilton Panel Works, we have a combined team of 12 employees. We have a standard uniform for all staff members and a procedure for customer service over the phone and during face to face contact.

All of our team members are required to attend regular training including I-CAR courses throughout the year with Bronze and Silver individual levels achieved so far. We proudly display our employee's achievements. We encourage new talent into our industry and employ and support them alongside their apprenticeship.

Our current staff levels are:

5 x	Panel beater Technician	1 x	Administrator
1 x	Apprentice Panel beater	2 x	Managing Directors
3 x	Painter Tradesman		



Health and Safety

Hamilton Panel Works take a very serious approach to health and safety practices and as part of this, is very safety conscious workplace and proudly display our Tertiary Safety Achievement.



Our Systems

We have a clean and tidy reception area, complete with a customer kitchen with tea and coffee facilities on hand as well as a hygienic customer restroom. We also offer free WIFI to our customers. To avoid disruption to our customers we offer a variety of clean and tidy courtesy cars. These include:

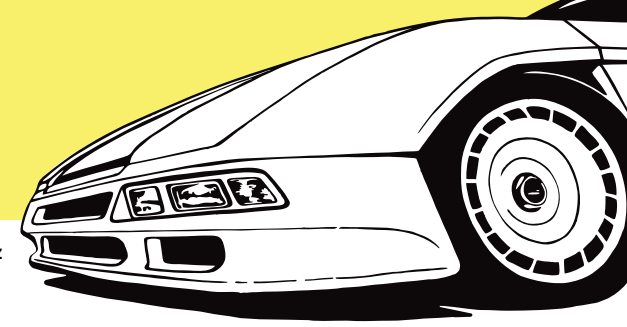
- Both manual and automatic vehicles
- Small, medium and large vehicle sizes
- A Large 11 seater van with roof racks and removable seats – which is great for trade use.

All vehicles are installed with child anchor points for child car seats. Short term, we will be lifting our courtesy car fleet to 15, with newer vehicles to choose from.



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Our Equipment

Hamilton Panel Works use modern equipment and systems in our workshop and undertake training to give a high standard of workmanship to our employees.

Panelshop

- 3 x Car O Liner Chassis Machines
- 2 x Car O Liner Speeds
- 1 x Car O Liner Inverter Spot Welder
- 1 x Car O Liner Inverter Mig
- 1 x BOC Inverter Mig (capable of silicone Bronze)
- 3 x Maxi Dent Pulls
- 1 x Wyatt Machine dent pull

Paintshop

Seetal Full Down Draft Paint Booth, fully compliant

Compliance Cert AU/NZS440

Sikkens Waterbourne Paint

Admin & Systems

Currently - FlexiQuote quoting system

Currently - Bodynet Management System
with I-Body Shop installed early August.



Long Term Strategy / Future Focus

As Hamilton Panel Works move with the change of vehicle dynamics we will aim to continue and grow our business alongside our knowledge to ensure all our work meets manufacturers specifications. We will continue our I-CAR training for all employees, with I-Car Gold Class in our sights to achieve by April 2017. Continuing to review and improve our processes to ensure prompt turnaround and workshop flow to meet customer demand. We have recently embarked on the CRA Quality Assured (QA) Programme, with completion of this by December 2016. This will also involve reviewing and upgrading our current computer software throughout the office. In August 2016 we are starting construction of our new rapid repair/ prep bay. This will give us greater efficiencies in the repair process. We believe we are positioning ourselves well for the future. We think the industry will change rapidly over the coming years and the only way to stay ahead of the game is with continued training and education; with an on-going investment in equipment, to become more efficient.

